

# WELCOME HOME!

## Your Journey to Becoming an Ohio Living Mount Pleasant Resident

Our team is here to make this transition as smooth, joyful, and stress-free as possible. This guide is designed to walk you through each step so you always know what to expect. And if you ever have questions, need a little extra support, or just want to chat, we're always here for you.

**Let's get started!**

### STEP 1 MAKING IT OFFICIAL

☐ **Come for a Tour and Picture Your New Life Here**

- Walk through our beautiful community, meet your future neighbors, and experience the lifestyle waiting for you. We'll share all the paperwork you need to make your decision.
- Sales Associate: \_\_\_\_\_
- Tour Date: \_\_\_\_\_

☐ **Submit Your Application, Security Deposit, and Financial Forms**

- Confirm that we are the right fit for each other
- Date Application and Financial Forms Turned In: \_\_\_\_\_
- Security Deposit Amount: \$ \_\_\_\_\_
- Security Deposit Date: \_\_\_\_\_

☐ **Receive Your Official Approval**

- Our team will review everything and confirm that you're all set.
- Approval Date: \_\_\_\_\_

☐ **Say YES to Your New Home!**

- Congratulations! You've chosen Home \_\_\_\_\_
- Commitment Date: \_\_\_\_\_

☐ **Submit Remaining Entrance Fee Deposit and Receive Admissions Packet**

- This step finalizes your new home and keeps everything on track.
- Closing Date: \_\_\_\_\_
- Entrance Fee Deposit Amount (if applicable): \$ \_\_\_\_\_

☐ **Personalize Your Home (if applicable)**

- Select the finishes, flooring, or upgrades that will make your home feel perfect.
- Selection Date: \_\_\_\_\_
- Upgrade Payment (if applicable): \$ \_\_\_\_\_
- Upgrade Payment Date: \_\_\_\_\_

### STEP 2 GETTING READY TO MOVE

☐ **Your Home Completion Date**

- We'll handle all the details so your home is move-in ready.
- Target Completion Date: \_\_\_\_\_

☐ **Schedule Your Move & Moving Services**

- Move-In Date: \_\_\_\_\_
- Moving Company Name: \_\_\_\_\_

☐ **Utility Setup and Community Forms Prepared For Move-In Day**

- Water Utility Application
- Vial of Life (emergency medical info)
- Emergency Contacts Form
- Favorite Things Form (so we can surprise you with little touches)
- Direct Debit Form (for easy rent payments)
- Utilities Turned in Your Name (if applicable)
- Bring In Copies of your Advanced Directives and Health Insurance Cards

☐ **Finalize Your Residency Details**

- Rent Start Date: \_\_\_\_\_
- Prorated Rent Amount (if applicable): \$ \_\_\_\_\_
- Balance of Entrance Fee Due: \$ \_\_\_\_\_ Date: \_\_\_\_\_
- Update your contact information for our Resident Directory
- Schedule your Resident Orientation

## STEP 3 MOVE-IN DAY

☐ **Walk-through and Key Pickup**

- Appointment Date \_\_\_\_\_
- Receive keys, fobs, pendant, and garage opener (if applicable)
- Conduct a final walk-through of your home with our team

☐ **Celebrate Your First Days in Your New Home**

- Our team will send a "New Resident Welcome" email to introduce you to the community
- Your resident ambassador will be out to introduce themselves

## STEP 4 SETTLING IN AND MAKING IT YOURS

☐ **Receive Resident Orientation**

- Learn about the community, activities, and everything available to you
- Meet other residents and start making new friendships

☐ **Connect with Your New Team at the New Resident Luncheon**

- Resident Services: Assistance with daily needs and activities
- Dining Team: Questions about meal options, dietary preferences
- Maintenance Team: Request help with home adjustments



**Ohio Living**  
Mount Pleasant

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### Questions? We're here for you every step of the way

Moving is a big transition, and we want you to know that you have a team of people who care about you, who are ready to help, and who can't wait to welcome you with open arms. If you ever have a question or need assistance, please don't hesitate to reach out. Welcome home.