

WELCOME HOME!

Your Journey to Becoming an Ohio Living Swan Creek Resident

Our team is here to make this transition as smooth, joyful, and stress-free as possible. This guide is designed to walk you through each step so you always know what to expect. And if you ever have questions, need a little extra support, or just want to chat, we're always here for you.

Let's get started!

STEP 1 MAKING IT OFFICIAL

- ☐ **Come for a Tour and Picture Your New Life Here**
 - Walk through our beautiful community, meet your future neighbors, and experience the lifestyle waiting for you. We'll share all the paperwork you need to make your decision.
 - Sales Associate: _____
 - Tour Date: _____
- ☐ **Submit Your Application, Security Deposit, and Financial Forms**
 - Confirm that we are the right fit for each other
 - Date Application and Financial Forms Turned In: _____
 - Security Deposit Amount: \$ _____
 - Security Deposit Date: _____
- ☐ **Receive Your Official Approval**
 - Our team will review everything and confirm that you're all set.
 - Approval Date: _____
- ☐ **Say YES to Your New Home!**
 - Congratulations! You've chosen Home _____
 - Commitment Date: _____
- ☐ **Submit Remaining Entrance Fee Deposit and Receive Admissions Packet**
 - This step finalizes your new home and keeps everything on track.
 - Closing Date: _____
 - Entrance Fee Deposit Amount (if applicable): \$ _____
- ☐ **Personalize Your Home (if applicable)**
 - Select the paint, flooring, or upgrades that will make your home feel perfect.
 - Selection Date: _____
 - Upgrade Payment (if applicable): \$ _____
 - Upgrade Payment Date: _____

STEP 2 GETTING READY TO MOVE

- ☐ **Your Home Completion Date**
 - We'll handle all the details so your home is move-in ready.
 - Target Completion Date: _____

☐ **Schedule Your Move & Moving Services**

- Move-In Date: _____
- Moving Company Name: _____

☐ **Utility Setup and Community Forms Prepared For Move-In Day**

- Vial of Life (emergency medical info)
- Completed and signed Admissions Packet
- Notify applicable utility companies to transfer to your name on date: _____
- Copies of your Advanced Directives and Health Insurance cards

☐ **Finalize Your Residency Details**

- Rent Start Date: _____
- Prorated Rent Amount (if applicable): \$ _____
- Balance of Entrance Fee Due (if applicable): \$ _____ Date: _____
- Update your contact information for our Resident Directory
- Schedule your Resident Orientation

STEP 3 MOVE-IN DAY

☐ **Walk-through and Key Pickup**

- Appointment Date _____
- Receive keys, swipe card, pendant, and garage opener (if applicable)
- Conduct a final walk-through of your home with our team

☐ **Celebrate Your First Days in Your New Home**

- Our team will send a "New Resident Welcome" email to introduce you to the community
- Your resident ambassador will be out to introduce themselves

STEP 4 SETTLING IN AND MAKING IT YOURS

☐ **Receive Resident Orientation**

- Learn about the community, activities, and everything available to you
- Meet other residents and start making new friendships

☐ **Connect with Your New Team at the New Resident Luncheon**

- Resident Services: Assistance with daily needs and activities
- Dining Team: Questions about meal options, dietary preferences
- Maintenance Team: Request help with home adjustments

Questions? We're here for you every step of the way

Moving is a big transition, and we want you to know that you have a team of people who care about you, who are ready to help, and who can't wait to welcome you with open arms. If you ever have a question or need assistance, please don't hesitate to reach out. Welcome home.



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